

Waterworks District No. 2, Parish of Beauregard

Customer Information on the installation of a new water service tap (install)

1. A normal wait time is 5 days to 6 weeks. This depends on the Maintenance department's schedule, the weather, and the customer's payment.
2. If a Parish Road Bore is required, the wait length depends on the Contractor's and Maintenance schedule to line up the day and time when both are available to complete the job. Possible wait time is up to 6 – 8 weeks for installation.
3. If a State Road Bore is required, there is a wait time of 3 -6 months for state approval. Once the District receives back the State approval to complete the Road Bore, then a date and time is scheduled with the Contractor to complete the Road Bore.

Customer Side Of The Meter Installation Policy Lead and Copper Rule

1. The District will set the Meter Tap, but will not install the meter until the inspection has been approved.
2. The customer must leave a minimum of 24" of exposed the water service line beginning at the point of connection to the meter for inspection
3. The Customers service line shall be of a Non-Lead, Non-Copper, or Non-Galvanized material.
4. The Customer's side begins at the point of connection to the District's meter.
5. Once the District's Operator has inspected and approved the residential service water line, and it meets the EPA standards for Lead and Copper, the meter will be installed at this time, and the customer may cover the exposed service line.